



**“Trust, Loyalty
and
Commitment”**

**Community Relations Unit
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The Community Relations Unit continues to receive complaints from neighborhoods regarding home solicitation sales. Many complaints involve allegations that the solicitors were “pushy” or “confrontational”.

Please use the guidelines previously issued by legal advisor Rick Courtemanche when responding to these calls for service as follows:

Home solicitation sales are covered in section 501.021-501.055, F.S.

Generally, a home solicitation agent is required to have a permit issued by the clerk of court. Conducting a home solicitation without a permit is a 1st-degree misdemeanor under section 501.055(2), F.S.

The general exceptions are:

1. Non-profit organizations
2. Solicitors conducting a sale by catalog or brochure for "future delivery", which is defined as more than 3 business days. The rationale is that the buyer has the right to cancel the contract before midnight on the third business day. There is also a requirement that the buyer has a written contract stating the right to cancel the contract.

For future reference, if someone wants a home solicitation permit and the items they are selling are under \$25, they are covered by the Leon County Ordinance and the permits are issued through the Sheriff's Office - they can obtain those by going to the Bailiff's Unit. If they are selling items over \$25, they go through official records, which is the office in the Bank of America building where marriage licenses and passports are issued. Each employee conducting sales solicitation must have a permit.

The APX Alarm solicitors have obtained their permit and their solicitors should display the permit on their person which is in the form of a photo I.D. badge issued by the Leon County Clerk of Court.

Based on their current sales technique the windshield replacement solicitors are not required to have a permit, (i.e. future delivery). If a complainant states otherwise, please document the circumstances of the solicitation.

Please document any complaint of solicitors refusing to leave or otherwise becoming confrontational with the homeowner. The Clerk of Court's office can be contacted during business hours for permit verification at (850) 577-4050.